

Technical Support Specialists Level 1 (Identity-Access Management)

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Company: Chronos Consulting

Location: Costa Rica

Category: other-general

Job Description

Technical Support Specialists Level 1 (Identity-Access Management)

Location: San José, Costa Rica

Chronos Consulting is part of the Coberon Chronos Group, an award-winning global leader in permanent and temporary staffing, RPO and business process automation solutions for global multinationals. The Group owns and operates 41 offices worldwide.

Chronos Consulting's client is the # 1 technology company in the world!

Amazing opportunity!

Due to expansion, our client is currently looking for Technical Support Specialists Level 1 for a permanent position in their offices in San José.

The technical support specialists will be responsible for providing path-breaking technical support to our customers.

Requirements:

At least 2 years in product/technical support experience.

Graduate Degree in Computer Science is desired, but not mandatory.

Technical experience and knowledge working in Azure technical support or equivalent technology.

Technical skills and hands-on experience in two or more of the following areas:

Active Directory, ADFS, SSO configuration, Azure Identity protection, Identity Management, O

Identity, Azure MFA

Understanding of load balancing, geo-redundancy, CDN and VPN technologies.

Familiarity with Windows System Administration, Certificates, PKI, DNS, Networking, Virtualization, PowerShell scripting, OS Internals concepts is an advantage.

Advanced English skills / written and spoken to working with teams in Canada, USA and Latin America

Flexibility in working schedule (either start from 8:00 a.m – 5:00 p.m. or 12:00 noon – 8:00 p.m)

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